

# TENTATIVE CONFERENCE PROGRAM

09:00 – 09:30	Opening Keynote: What are bank's biggest I.T bullet challenges for 2013?
	Mr. Robert Feeney Co-Head Financial Institutions Operations & Technology Practice Asia Pacific McKinsey & Company
09:30 - 10:00	Keynote 1: Exploiting Big Data through Enterprise Information Management (EIM)
	Session discovery:
	<ul> <li>Gain insights into how Enterprise Information Management (EIM) can get you ahead of competition.</li> <li>Confront and resolve Big Data dilemma: structured vs. unstructured data</li> </ul>
	<ul> <li>Recognise challenges from today's business disruptors: Mobility, Cloud and Social</li> <li>Justifying technology expenditures for Enterprise Information Management</li> <li>Business decisions, costs and factors that drive IT investments of financial institutions across Asia</li> </ul>
	Mr. Albert Tay Financial Services Director, Asia Pacific OpenText Corporation
10:00 - 10:30	Keynote 2: Open Source Adoption in Financial Services, The Journey Continues
	What began as a better way to build software—openness, transparency, collaboration—soon shifted the balance of power in an entire industry. The revolution of choice continues with the financial services industry taking a leadership role in terms of open source adoption around the world. This session will provide an update on the continued progress of open source adoption in the financial services industry and some recommendations for maximizing return on and reducing cost.  Topics covered will include:  An Overview of Red Hat and Its Expanded Product Portfolio  A Look at Some of the Research Driving Open Source Adoption  An Update on Red Hat's Global Financial Services Strategy
	Examples Where Red Hat & Its Partners Are Helping Banks Address Top Issues
	Mr. Rich Feldmann Global Director of Financial Services Red Hat



	Growing and Thorove Amount Authoriting
10:30 -11:00	Keynote 3: Gaining competitive edge with superior application performance
	Internet is quickly becoming the preferred way to access personal financial information and execute transactions. Today's financial institutes service huge numbers of customers through online channels, and if the customers do not have a good user experience, you could stand to lose your customers to your competitors. Optimise your End User Experience to create a compelling differentiator by improving your application performance.
	Mr. Koh Eng Hiong Regional Director, ASEAN Compuware Asia
11:00 - 11:15	Morning Networking Coffee Break
11:15 – 11:45	Keynote 4: Addressing Security Obstacles to Online Financial Services Delivery
	Businesses today are using their online capabilities as a source of differentiation to attract new clients. In addition, their existing clients are also demanding delivery of an ever increasing proportion of their financial services online. Beyond delivering services online, organizations also need to consider the implications of delivering services to mobile platforms. One of the key challenges to online financial services delivery is ensuring 24x7x365 availability. The value of online services are highest when clients begin to depend on them, which makes it critical to ensure that the platforms for online services are built with 5-Nines or better uptime criteria. Regulation and legal requirements make the security of services delivered online a critical consideration as often times, these services carry end users' private information. Mobile, smartphones and tablet-like devices make the established, well known risk assessments incomplete, inaccurate and ineffective. This session will look into addressing the above challenges to online financial services delivery.
	Mr Andrew Namboka Enterprise Security Tecnologist Check Point Software Technologies
11:45 – 12:15	Keynote 5: Making Information Matter - IT Infrastructure to deliver the next generation applications
	As the finance industry transforms, then the delivery of information needs to be available 24x7x365 in order to service the massive growth of online customers. These new breed of online and mobile communication users are demanding faster access to their data with absolutely no downtime. Additionally as finance institutions develop more new products and services to deliver competitive advantage, choosing an infrastructure that can provide both flexibility and choice whilst future proofing for technology change is essential.



	Growth and Thrive Amidst Adversity
	Mr Michael Hefferman CTO Infrastructure Technology for Hitachi Data Systems, Asia Pacific Hitachi Data Systems
12:15 – 13:00	CIO Panel: What are the key technology focuses for the year of 2013 and ahead in FSI?
	Session discovery:
	<ul> <li>Look 3 to 5 years ahead and cover all aspects of mobility, cloud, security and customer satisfaction.</li> </ul>
	Identify what you have done something significant or have a strong view of why you haven't done something in the past
	<ul> <li>Is IT or the business leading these initiatives in your organisation/ customers/ why?</li> </ul>
	<ul> <li>Are you integrating your security/availability frameworks across your internal and public cloud domains/if so, how?</li> </ul>
	Highlight something that you and your organisation have done particularly well
	<ul> <li>Executive Panelists:</li> <li>Mr Robert Feeney, Co-head Financial Institutions Operations &amp; Technology Practice Asia Pacific, McKinsey &amp; Company</li> </ul>
	<ul> <li>Executive Panelists:</li> <li>Mr. Saurav Bhatia, Chief Operating Officer, Asia Technology, Institutional Clients Group, Citi</li> <li>Mr. David Backley, MD Retail Technology, DBS Bank</li> <li>Ms. Sunila Shivpuri, Director, Global Technology, AsiaPac, Deutsche Bank</li> <li>Mr. Sandeep Malhotra, Global Head of Product Solutions, Mobile Payment Solutions, a JV between Mastercard and Smart Hub Inc.</li> <li>Mr. Scott Celley, Group Head Technology Service Management, Standard Chartered Bank</li> </ul>
13:00 – 14:00	CIO Networking Luncheon Roundtables Sponsored by Actuate (By Invitation Only) Topic: Capitalizing the Big Data in Banking
	<ul> <li>Mr. Jeff Mills, VP International – Actuate Xenos Group, Actuate</li> <li>Mr. Wen Siang Woo, APAC Ebterprise Group, Actuate</li> <li>Mr. Rajan Sharma, Regional Sales Engineer, APAC Xeons Group, Actuate</li> </ul>
14:00 – 14:40	CXO Panel: How strategic do you place innovation in a business point of view?



### Session discovery:

- Does your organization have a position looking for innovation? How do you do it?
- What do business leaders think? Are you getting pressure to innovate?
- What can a CIO really do to strategically deal with this issue?
- How do you strategically deal with this issue in your organization? What would you recommend to the audience?
- What level of the organization do you delegate this to? How do you manage it?
- What are the skills that you believe we should now be recruiting?
- Ultimately does the business really care? Should they not own this issue? Why is it always falling on IT? Who should drive this discussion?
- In your years of experience what are the key strategies that work in this space regardless of new technologies? What is the basic framework you use?
- What are the big concerns you see in this space that CIO really need to worry about?
- What are the challenges you see in this space for your organisation?
- What new technologies do you believe are driving innovaton?
- How innovative do you think Hong Kong is?

#### **Panel Chair:**

Mr. Daryl Pereira, Director – Management Consulting, KPMG

### **Executive Panelists:**

- Mr. Biren Kundalia, Regional Chief Technology Officer, AIG Asia Pacific
- Mr. Sandeep Khera, IT COO, Asia Pacific, Credit Suisse
- Mr. Eric Tachibana, Chief Operating Officer APAC, Chief Technology Office, UBS
- Mr. Joe Cunningham, VP Technology Strategy & Innovation, Visa

#### 14:40 - 15:10

# Keynote 6: Banking on Technology: Enabling Efficiency Without Compromise for the BFSI Sector

The BFSI market has been revolutionized by the influx of technology, and global IT



spending in this market is expected to grow to US\$400 billion this year, with more banks investing in system Availability and Visibility to gain competitive advantage. As the world's leading enabler of Business-Critical Continuity, Emerson Network Power puts forward infrastructure solutions that maximize banking reliability and increase operational efficiencies, while managing CAPEX and OPEX. With Emerson, banks can ensure quality of customer service, enjoy power usage efficiency and guarantee reliable and secure services for customers.

Mr Jeffry Toon, Director Enterprise Solutions Group, Asia Emerson Network Power

## 15:10 - 15:40

# **Keynote 7: Exinda - delivering Next Generation WAN Optimization today**

The proliferation of recreational applications, consumer devices, and Internet-based services has placed increased pressure on the business network. As a result, next generation WAN Optimization solutions must place a greater emphasis on application assurance, not just acceleration, and must apply user, application, and usage profiles of the business to drive a more intelligent approach to optimization. These solutions need to be delivered as part of a single integrated solution that can be deployed either as a physical and/or virtual appliance depending on customer preference. This session will explain why more than 3,000 customers worldwide have trusted Exinda to deliver their Next Generation WAN Optimization solution.

## Mr Rajeev Mitroo Vice President of Asia Pacific & Japan Exinda

15:40 - 15:55

## **Afternoon Networking Coffee Break**

#### 15:55 - 16:35

# CISO Panel: Security Risk in 2013: Emerging Trends, Threats and Mitigation - Identifying key priorities for 2013 and beyond

Session discovery:

- Technology and consumer trends impacting security
- How securities priorities in the banking and financial services industry are being changed by emerging security environments like cloud and mobility
- Best practices to securing mobile devices, developing BYOD policy frameworks, and cultivating security awareness while implementing mobility and BYOD programs within the organizations
- How to keep the enterprise productive while defending it from a new breed of sophisticated threats
- The next frontier of security concerns reflected by cybercrime trends

#### **Panel Chair:**

• Mr. Albert Tay, Councilor and Chairman, Cloud Computing Chapter, Singapore



	Infocomm Technology Federation (SiTF)  Executive Panelists:  Mr. Leonard Ong, Head of Global Information Security Risk and Operation, APAC, Barclays Capital  Mr Geoff Leeming, Director, Technology Risk Management, Credit Suisse  Mr. Martin Leo, Head – IT Risk & Corporate Security, Asia Pacific, ING Investment Management Asia Pacific
	<ul> <li>Mr. Ong Ban Teck, Head of IT, Singapore Branch and CISO, Asia Pacific, Natixis Singapore Branch</li> <li>Mr. Liew Min Chee, Head of Information Security, OCBC Bank</li> </ul>
16:35	Closing Remarks

This agenda is subject to change.